



**KIA MOTORS**

GROUP  
Chassis

MODEL  
2009-2010MY Rio (JB)

NUMBER  
CHA 030

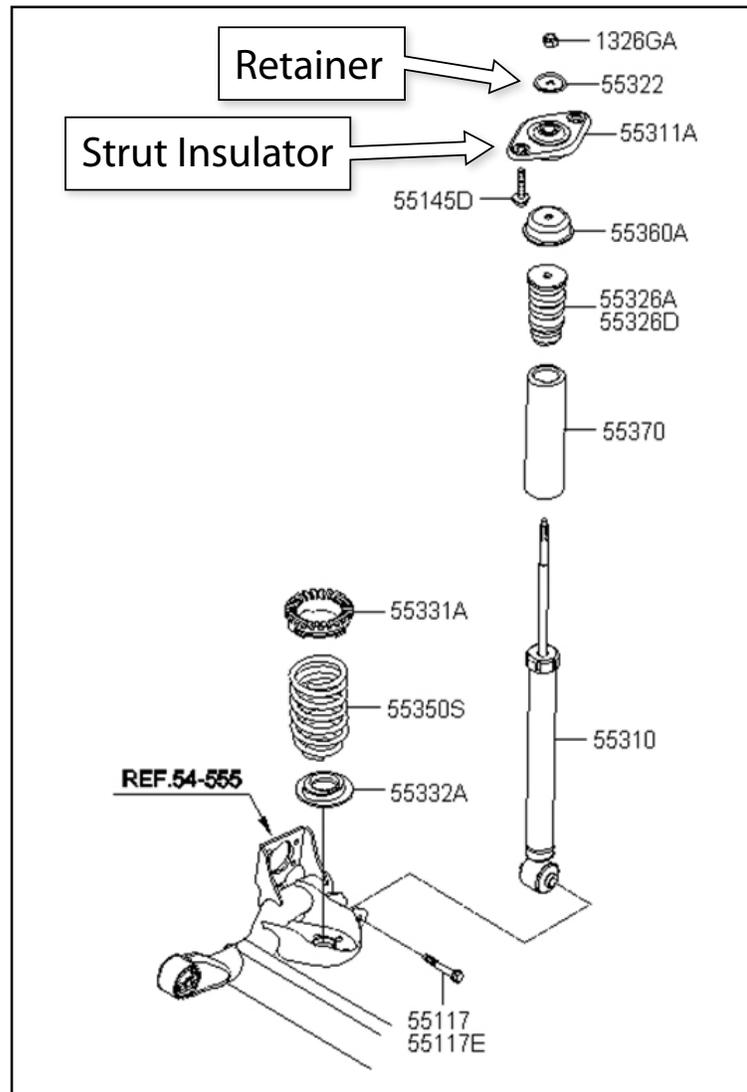
DATE  
October 2010

## TECHNICAL SERVICE BULLETIN

**SUBJECT:**

RIO (JB) REAR STRUT NOISE REPAIR

This bulletin provides information relating to Some RIO (JB) vehicles produced from July 1, 2008 to January 27, 2010 that may experience a creaking noise emanating from the rear strut when driving on a rough road in winter weather. To remedy this condition, replace the Rear Strut Insulator and Retainer with improved parts as indicated in the required parts section.



*Rio (JB) Rear Strut Assembly*

File Under: <Chassis>

Circulate To:  General Manager  Service Manager  Parts Manager  
 Service Advisor(s)  Technician(s)  Body Shop Manager  Fleet Repair

**SUBJECT:****RIO (JB) REAR STRUT NOISE REPAIR****Service Procedure:**

For vehicles with symptom/condition mentioned above; replace the Rear Strut Insulator and Retainer with the improved version according to the applicable workshop manual procedure.

**AFFECTED PRODUCTION RANGE:**

Model	Production Date Range
Rio (JB)	July 1, 2008 to January 27, 2010

**REQUIRED PARTS:**

Part Name	Part Number		Figure
A: Retainer	55322 1G000	55322 1C000FFF	
B: Strut Insulator	55311 1G000	55311 1G000FFF	

**WARRANTY CLAIM INFORMATION:**

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement P/N	Qty.
W	55322 1G000 55311 1G000	0	N29	C10	(CHA 030) Rear Retainer and Strut Insulator Replacement (One Side)	55310F00	0.4 M/H	55322 1C000FFF 55311 1G000FFF	1EA
		0			(CHA 030) Rear Retainer and Strut Insulator Replacement (Both Sides)	55310F01	0.7 M/H	55322 1C000FFF 55311 1G000FFF	1EA